

Privacy Statement for Teachers and Staff in Maths-Whizz Schools

In this Privacy Statement, when we say “Maths-Whizz”, we also mean “Math-Whizz” (the name used in North America) or a translated version of Maths-Whizz used in some countries.

Introduction

When your school is thinking of using and when it begins using Maths-Whizz, Whizz Education may have some personal details about you. We want to explain why we have that information, how we use, manage and protect that information and your rights relating to it. The information we hold is called Personal Data which means data from which you could be identified.

What Personal Data do we have about you?

We know:

1. Your name
2. Your title
3. Your email address
4. Any phone number you have given us

We also record when you log in to Maths-Whizz and the use you make of Maths-Whizz reports.

All of the above constitutes Personal Data.

Where did we get your data from?

Usually from you when you completed a “request a consultation” form or from one of your colleagues, but possibly from public databases like the Education Company.

What is the legal basis and purpose for our holding your Personal Data?

We need to hold Personal Data regarding you in order to process your request for a consultation with us and thereafter, when your school is using Maths-Whizz, in order to continue to keep you informed about how well your students are doing as they use Maths-Whizz. So, our legal basis and purpose in holding your Personal Data is so that we can plan and/or operate our contract with your school and provide the services we have agreed to supply.

What we do with your Personal Data?

We use it so that we can report to you how your students are doing on Maths-Whizz.

Who else do we give access to your information and why?

Sometimes we share information with other people to help Maths-Whizz work properly:

- Education researchers may see results and learning information, but not data like your students' names nor your contact details. Researchers only use the information to create group reports, for example to understand how students learn certain maths topics. These reports do not identify students or their teachers.
- Trusted companies that help us run Maths-Whizz may see some Personal Data (such as names, class details, login details, and learning progress) when they need it to provide their services to us. The trusted companies that help us to run Maths-Whizz are called sub-processors. All such sub-processors are required by contract to protect Personal Data, keep it secure, and use it only to provide services to Whizz Education in line with data protection laws. They are not allowed to use this information for their own purposes. Our sub-processors are listed at the end of this document.

We also work with local business partners in some countries. These partners help schools to use Maths-Whizz. There are two main types of partners:

- Agents – they help to introduce Maths-Whizz to schools and support them locally.
- Resellers – they buy Maths-Whizz from us and resell it to schools in their country.

These partners may be able to see some student and teacher Personal Data (such as names, class information, and learning progress) only for schools they work with, and only to support Maths-Whizz and help schools, teachers and students.

Whizz Education makes sure that appropriate contractual and data protection safeguards are in place with all such partners, so that student Personal Data is protected and used only as permitted. Our partners are not allowed to use student/teacher Personal Data for advertising or for anything outside Maths-Whizz.

What we don't do with your Personal Data

- We do not use Personal Data regarding you for profiling or automated decision making.
- We do not transfer Personal Data regarding you outside of the UK and/or the European Union except when we use cloud services usually in the United States. Whizz Education has agreements with them to keep your data safe which are in accordance with all relevant data protection legislation.

How do we protect your Personal Data?

The Company takes the protection and security of your Personal Data very seriously and is making sure that we comply with data protection laws in the countries where we operate including the UK General Data Protection Regulation (GDPR), the EU GDPR and other relevant data protection legislation. You can view our Data Protection Policy [here](#).

How long do we keep your Personal Data?

We will keep your Personal Data after your school stops using Maths-Whizz since we have a legitimate interest in holding your data for marketing and market research purposes. However, we will ensure that it is easy for you to request at any time that we do not contact you. We will automatically delete your Personal Data six years after your school's contract ends.

What are your Personal Data rights?

If, at any time, you believe the Personal Data we hold on you is incorrect, you want us to correct or delete that data, or you no longer want us to hold that data or contact you, you can exercise your rights under the UK GDPR and/or the EU GDPR by submitting a Subject Access Request form available [here](#). These rights include:

- The right to find out what Personal Data about you we hold
- The right to have us correct any incorrect or incomplete Personal Data about you
- The right, in some circumstances, to ask us to delete Personal Data about you
- The right, in some circumstances, to ask us to stop processing Personal Data about you
- The right, in some circumstances, to object to us processing Personal Data about you

Please note, save required by law, we will not delete Personal Data that is required to maintain our business purpose or that is required to facilitate your school's use of Maths-Whizz.

For more information about your Personal Data rights please contact your local data protection authority. In the UK, visit the Information Commissioner Office website at: <https://ico.org.uk/for-organisations/data-protection-reform/overview-of-the-gdpr/individuals-rights/>

How about cookies?

We use cookies to help personalise your use of Maths-Whizz and of reports about your students. A cookie is a small piece of information which is sent to your computer's hard drive by the web server so that the website can remember who you are. This information may include information relating to your use of our sites, and information about your computer such as the computer's IP address and browser type.

We use information from cookies for purposes which may include:

- identifying returning teachers and allowing them to be presented with a personalised version of Maths-Whizz
- enabling you to move more easily around our site
- tracking your use of our reports to better develop our reports in accordance with your requirements

You can delete cookies from your hard drive at any time. However this will mean that any settings will have to be reset. You can set your internet browser so that it will not allow cookies to be stored

on your computer. This may reduce functionality of our site, prevent access to subscriber-only areas of the site and mean that certain features or content will not be available to you. Further information on how to prevent cookies from being stored on your computer can be found on <http://www.allaboutcookies.org> under the 'manage cookies' section. Alternatively go to the help menu within your internet browser.

The essential cookies required to facilitate your use of Maths-Whizz cannot be individually consented to and our lawful basis for such cookies is the operation of our contract with your school.

From time to time, we may allow trusted third-party companies to place cookies on www.whizz.com and Maths-Whizz only where you have given your consent. These cookies are used for purposes such as:

- understanding how our website and services are used,
- improving functionality and performance, and
- helping us improve Maths-Whizz.

These third parties are not permitted to use cookies to advertise to you, and they may only use cookie data for the purposes we have approved.

All non-essential cookies are subject to clear opt-in and opt-out controls, which you can change at any time using our cookie settings.

Who do I contact if I have an issue with my Personal Data that you hold?

Please send Ray Douse a message at dpo@whizz.com. Ray fulfils the role of Data Protection Officer for Whizz. If you are located in the European Economic Area, you may contact our EU Data Representative, Ms Asem Koshkarbayeva, at asem.koshkarbayeva@whizz.com

How do I make a complaint about how my Personal Data is being held or processed?

If you wish to raise a complaint on how we have handled your Personal Data, you can contact our Data Protection Officer who will investigate the matter.

If you are not satisfied with our response or believe we are processing your Personal Data not in accordance with the law, you can complain to the Information Commissioner's Office (ICO). Their Helpdesk number is 0303 123 1113.

Our Sub-Processors (Companies That Help Us To Run Maths-Whizz)

These companies help us to provide Maths-Whizz. They are only allowed to use Personal Data to help us to deliver the service.

Sub-processor	What they do	Contact / Privacy Info	Data used	Why they need it	Where data may be processed
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Amazon Web Services (AWS)	Cloud hosting	https://aws.amazon.com/privacy/	Account data, learning data	To store and run Maths-Whizz securely	USA
Clever	School login & rostering	https://clever.com/privacy	Names, class details	To allow students to sign in through school systems	USA
Freshworks Customer (Freshdesk) support		https://www.freshworks.com/privacy/	Support messages, contact info	To help answer questions and fix problems	USA, EU, IND, AU and MEA
Atlassian (Jira)	Issue tracking	https://www.atlassian.com/legal/privacy-policy	Technical issue data	To fix bugs and improve the service	Global (All Atlassian cloud across AWS regions)
Salesforce	Customer management	https://www.salesforce.com/company/privacy/	School and parent contact data	To manage relationships with schools and families	EU
Google Analytics	Usage analytics	https://policies.google.com/privacy	Usage data (not names)	To understand how Maths-Whizz is used	Global, EU users in EU
Mailchimp	Emails to parents/teachers	https://mailchimp.com/legal/privacy/	Contact details	To send important service emails	USA